Chatterjee Amit

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**Objective:**

To work for a company that promises a creative and challenging career in a progressive environment with candid and co-operative work culture that foster the steady growth of the company and individual. A challenging career in Software Testing and Quality Assurance Engineering.

**Professional Summary:**

* Having 7.9 Years of Experience in Manual Testing on **Airline, Payments ,Hospitality and**

**E-Commerce, CRM, Loyalty Program for Banks, Salesforce**

* Having 5+ years of experience in **Automation** using **Selenium** Webdriver
* Having 3+ years of Experience into **Appium** for Native app/Web/Hybrid application.
* Having experience in Manual Testing for Mobile applications on Android/iOS platform
* Having good experience with Core Java
* Having good experience in building frameworks like **Hybrid Framework(Data Driven + Keyword), POM,BDD,TDD**
* Experience with APIs (Testing through tools such as Postman, JMeter) and understanding the databases behind the API
* Having Experience in Basic Security Testing using BURF Tool
* Having Experience in TFS
* Experience of using Agile
* Proficient with test management and defect tracking tools and associated reports, such as HP Quality Center , JIRA , Redmine and Bugzilla

**Qualifications:**

* Bachelor of Technology in IT (2006-2010) with 64.0% in GEC, RGPV University Gwalior (MP).
* C.B.S.E (2004-2006) and I.C.S.E (2002-2004)
* Diploma in Software Testing with IBM Certification in SEED InfoTech, Mumbai.

**Employment History:**

* Working as QA Analyst in **Wipro Limited** till date
* Worked as Senior Test Engineer in **Nowcom Global Service Ltd** from 2nd July 2017 to 18th July 2018
* Worked as Senior Test Engineer in **Tech Process Payment Service Pvt Ltd** from 12June 2015 to 30 June 2017
* Worked as Senior Test Engineer in **Loyalty Rewards Mngt Pvt Ltd** from 20Jan 2014 till 12June 2015
* Worked as Senior Software Tester in **Verchaska InfoTech** from 15th OCT,2012 till 15 Jan 2014
* Worked as Software Tester in **IRIS Business Service Ltd** from 1st June,2011 to 1st Oct,2012

**Technical Skills:**

* Software Q/A: Writing & Executing Test cases ,Test plan, Compatibility Testing, Integration Testing, System Testing and Regression Testing
* Responsible for UAT coordination with end customer, development team and effectively closure of UAT Cycle
* Languages : Java ,ASP.NET,PHP
* Databases: SQL Server 2005,2008
* Operating System: Windows 98/2000/XP/Linux etc.

**Project Details: Salesforce**

Description**: Salesforce** provides the website visitors, clients, managers, and service agents the required platform that acts according to their needs. Creating and managing the company information and sharing them securely using the **Salesforce** is much easier when compared to other customer relationship managing (CRM) systems.

**Responsibilities**

* Actively Participate in requirements, design, estimation and test approach discussions.
* Identify and log defects for any test failures and narrow down the root cause of the problem for efficient investigation by the development team.
* Developing Test Cases.
* Maintain regression test plans and perform regression testing prior to deployments.
* Execute test cases and log/report defects.
* Working on Automation (Selenium Web driver) to automate **Salesforce** applications

**Software Testing Skills:**

* Experience in **Database Testing**
* Having 10mths experience in Automation (selenium Web driver ) to automate Web Based applications
* Experienced in both Product and Project testing.
* Good knowledge in **SDLC** and **STLC** module
* Experience in **Agile Testing**

**Project Details: Dealer Center**

Description**:** DealerCenter is a web-based dealer management system (DMS) enabling dealers to take total control of their dealership from a single platform.

With state-of-the-art features and functionality and our industry leading Financing Application Submission Tools (FAST), DealerCenter’s FAST DMS helps accelerate dealership profitability while saving time by simplifying the entire deal process.

Modules Worked on CRM, Inventory, Deals, Web as well as Mobile.

**Responsibilities**

* Understanding the Requirements in detail.
* Verifying the SRS and BRS
* Developing Test Cases.
* Executing the Test Cases.

**Software Testing Skills:**

* Experienced in Mobile applications on Android/iOS platform
* Experience in **Database Testing**
* Having 1.2yrs experience in Automation (selenium Web driver ) to automate Web Based applications and Mobile applications on Android/iOS platform
* Experienced in both Product and Project testing.
* Good knowledge in **SDLC** and **STLC** module
* Experience in **Agile Testing**

**Project Details:** HDFC Regalia, BOI Rewards, PNB Rewards, Freedom Rewards

Client: SBI, HDFC, BOI, PNB

Description: We manage loyalty programs for over 250 million Debit & Credit Cards.

Worked on Payment Gateway, Creation of cards and validating them. Worked on Cash as well as points, worked on Accrual and Redemption.

Responsibilities

* Understanding the Bank Requirement
* Verifying the BRD and SRS.
* Developing Test Cases, Test Scenario.
* Executing the Test Cases as well as Test Scenarios.
* Reporting Bugs using TFS

**Software Testing Skills:**

* 2.1 years of Experience in Payment Domain
* Experienced in Mobile applications on Android/iOS platform
* Experience in **Database Testing**
* Having 2.1yrs experience in Automation (selenium Web driver ) to automate Web Based applications and Mobile applications on Android/iOS platform
* Experienced in both Product and Project testing.
* Good knowledge in **SDLC** and **STLC** module
* Experience in **Agile Testing**

**Project Details: Elite Project**

Description**:** Recurring payment through various modes, Online, Offline form one of the important quick payment options provided to the Retail Customer. The recurring payment as an option is also widely utilized by Retail customers across demography’s. Managing the collection of these recurring payments for services sold to masses across geographies calls for managing the physical Mandate, Processing them as per regulations and then present the transactions in time to collect the due in time. Further manage irregular payments as well in Time.

All these calls for expertise to manage the Mandate and Transactions as per

-> RBI, NPCI, Bank guidelines

-> Timely presentment of transactions

-> Presentment of transactions at right time in right mode

-> Collect updates for regulatory authorities on status of Mandate and Transaction

-> Take action accordingly for services offered to end customer

**ELITE** is a platform for processing such recurring payments. The following recurring modes are supported in this platform.

* NACH
* ECS
* DD
* SIA
* SIC

**Elite** performs end to end of the following activities:-

* Mandate Registration
* Mandate Processing
* Mandate Presentment to Banks / NPCI / RBI
* Transaction Processing
* Transaction Presentment to Banks /NPCI / RBI
* Client based reporting

**Responsibilities**

* Understanding the Bank Requirement
* Verifying the SRS and BRS
* Developing Test Cases.
* Executing the Test Cases.

**Software Testing Skills:**

* Experienced in **Desktop** and **Web Based Application** Testing
* Experience in **Database Testing**
* Having Experience in Automation (selenium Web driver ) to automate Web Based applications.
* Experienced in both Product and Project testing.
* Experience with MS SQL 2005,2008
* Good knowledge in **SDLC** and **STLC** module
* Aware of HTML and XML
* Experience in **Agile Testing**

**Project Details:** HDFC Regalia, BOI Rewards, PNB Rewards, Freedom Rewards

Client: SBI, HDFC, BOI, PNB

Description: We manage loyalty programs for over 250 million Debit & Credit Cards.

Worked on Payment Gateway, Creation of cards and validating them. Worked on Cash as well as points, worked on Accrual and Redemption.

Responsibilities

* 1.6 years in handling end to end Payment Transaction for all banks listed above.
* Understanding the Bank Requirement
* Verifying the BRD and SRS.
* Developing Test Cases, Test Scenario.
* Executing the Test Cases as well as Test Scenarios.
* Reporting Bugs using TFS

**Software Testing Skills:**

* Experienced in **Desktop** and **Web Based Application** Testing
* Experience in **Database Testing**
* Having Experience in using **Automation (Selenium Web driver)** to automate this application.

**Project Details: Ezeego1andCNK Airlines**  
Team Member: 6  
  
Description: Ezeego1 is one of the best Travel site where you can plan every detail of your next vacation, from rental cars, hotels, flights and buses to railway tickets, vacation insurance, and cruises

**Responsibilities**

* Web Based Application
* Creating Test Cases on Test Link
* Execution of Test Cases
* Reporting of Defects
* Description: Ezeego1 is one of the best Travel site where you can plan every detail of your next vacation, from rental cars, hotels, flights and buses to railway tickets, vacation insurance, and cruises
* Testing Phases: Functional Testing according to test cases, Bug Verification for the reported bugs, Regression Testing(Impact Testing)
* Bug Tracking Tool: Red mine

**Software Testing Skills:**

* Experienced in **Desktop** and **Web Based Application** Testing
* Experience in **Database Testing**
* Having Experience in using **Automation (Selenium Web driver)** to automate this application.
* Experience in working on multiple releases in parallel
* Knowledge of industry standard Testing tools
* Thorough knowledge of Testing lifecycle and methodologies

**Personal Details**:

Name : Chatterjee Amit

Date of Birth : 30-08-1988.

Gender : Male.

Marital Status : Married.

Languages Known : English, Hindi, and Bengali.

Permanent Address : 39c Block, Sri Ram NAGAR, Kondapur, Botanical Garden.

Nationality : Indian.

Declaration: I hereby declare that all the above furnished information is authenticated to my knowledge and pertained to changes in the future.

References: As per availability

Date:

Place: Hyderabad (A.Chatterjee)